



NDIS Code of Conduct Policies & Procedures

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NDIS CODE OF CONDUCT

Scope

When

- Applies to supports and services provided to all clients

Who

- Applies to all representatives including key management personnel, directors, full time employees, part time employees, casual employees, contractors, and volunteers

Purpose

The NDIS Code of Conduct sets the standards for how the organisation carries out provision of the NDIS supports and services.

Code of Conduct

- Act with respect for individual rights to freedom of expression, self-determination, and decision-making in accordance with applicable laws and conventions
- Respect the privacy of people with disability
- Provide supports and services in a safe and competent manner, with care and skill
- Act with integrity, honesty, and transparency
- Promptly take steps to raise and act on concerns about matters that may impact the quality and safety of supports and services provided to people with disability
- Take all reasonable steps to prevent and respond to all forms of violence against, and exploitation, neglect, and abuse of, people with disability
- Take all reasonable steps to prevent and respond to sexual misconduct
- Not charge or represent higher prices for the supply of goods for NDIS participants without a reasonable justification

Further Advice or Assistance

Further advice and information can be obtained from the:

» 123 Support Services' Director:

- by phoning: 07 4361 6848;
- by emailing: admin@123supports.com

Effectiveness and Review

The Director will review this Policy and Procedures document each 12 months on the anniversary of its approval.