



# **NDIS Code of Conduct**

## **Policies & Procedures**

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## TABLE OF CONTENT

Policy / Procedure	Page
NDIS CODE OF CONDUCT .....	3
Scope .....	3
When .....	3
Who .....	3
Purpose .....	3
Code of Conduct .....	3
Further Advice or Assistance .....	3
Effectiveness and Review .....	3

# NDIS CODE OF CONDUCT

## Scope

### When

- Applies to supports and services provided to all clients

### Who

- Applies to all representatives including key management personnel, directors, full time employees, part time employees, casual employees, contractors, and volunteers

## Purpose

The NDIS Code of Conduct sets the standards for how the organisation carries out provision of the NDIS supports and services.

## Code of Conduct

- Act with respect for individual rights to freedom of expression, self-determination, and decision-making in accordance with applicable laws and conventions
- Respect the privacy of people with disability
- Provide supports and services in a safe and competent manner, with care and skill
- Act with integrity, honesty, and transparency
- Promptly take steps to raise and act on concerns about matters that may impact the quality and safety of supports and services provided to people with disability
- Take all reasonable steps to prevent and respond to all forms of violence against, and exploitation, neglect, and abuse of, people with disability
- Take all reasonable steps to prevent and respond to sexual misconduct
- Not charge or represent higher prices for the supply of goods for NDIS participants without a reasonable justification

## Further Advice or Assistance

Further advice and information can be obtained from the:

» 123 Support Services' Director:

- by phoning: 07 4361 6848;
- by emailing: [admin@123supports.com](mailto:admin@123supports.com)

## Effectiveness and Review

The Director will review this Policy and Procedures document each 12 months on the anniversary of its approval.